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2019 Undergraduate Senior Survey Main Campus

SUMMARY REPORT

May 2019

Mission: Lincoln University, the nation's first degree-granting Historically Black College & University (HBCU), educates and empowers students to lead their communities and change the world.

Undergraduate Senior Survey

- Developed by the Office of Institutional Effectiveness, Research, and Planning (OIERP) in collaboration with the Alumni Relations and Career Development offices
- Objective: to collect, analyze and disseminate data regarding graduating senior students' experiences at the main campus of Lincoln University.

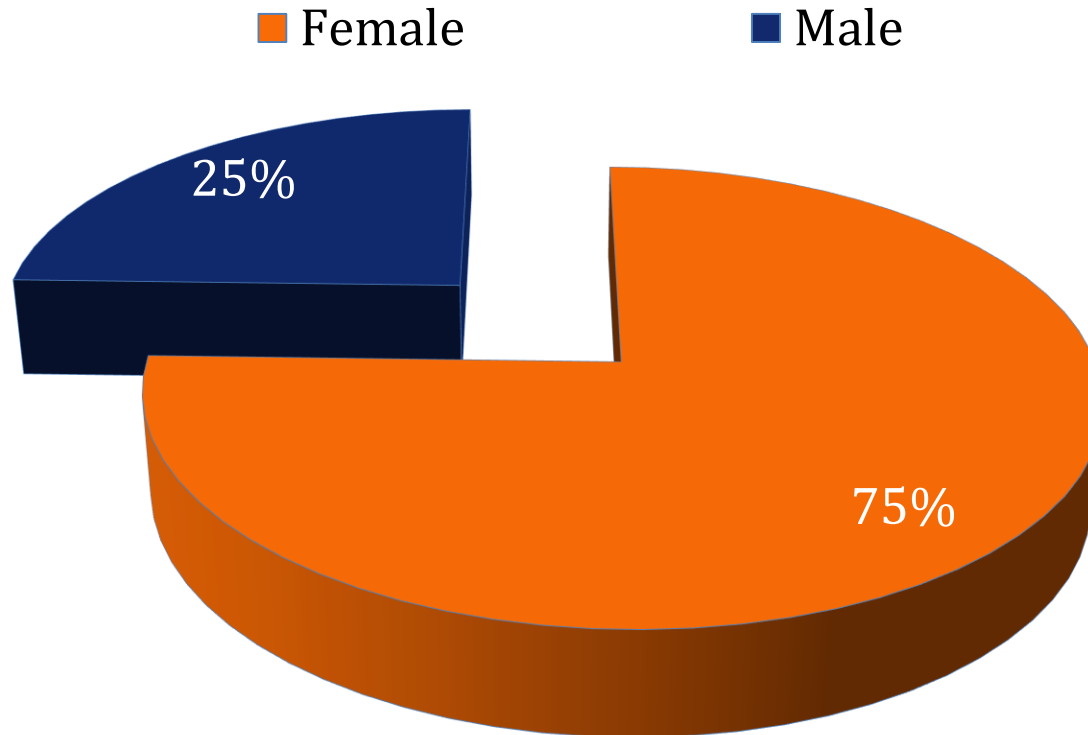
The survey questions are categorized into:

- Student Experiences
- Plans beyond Graduation
- General Assessment of Learning
- Open Ended Questions

Response Rate

- 338 invited to participate
- 224 responses received
- 66% overall response rate
 - 2018: 66% response rate

Response by Gender:



Lincoln Experience

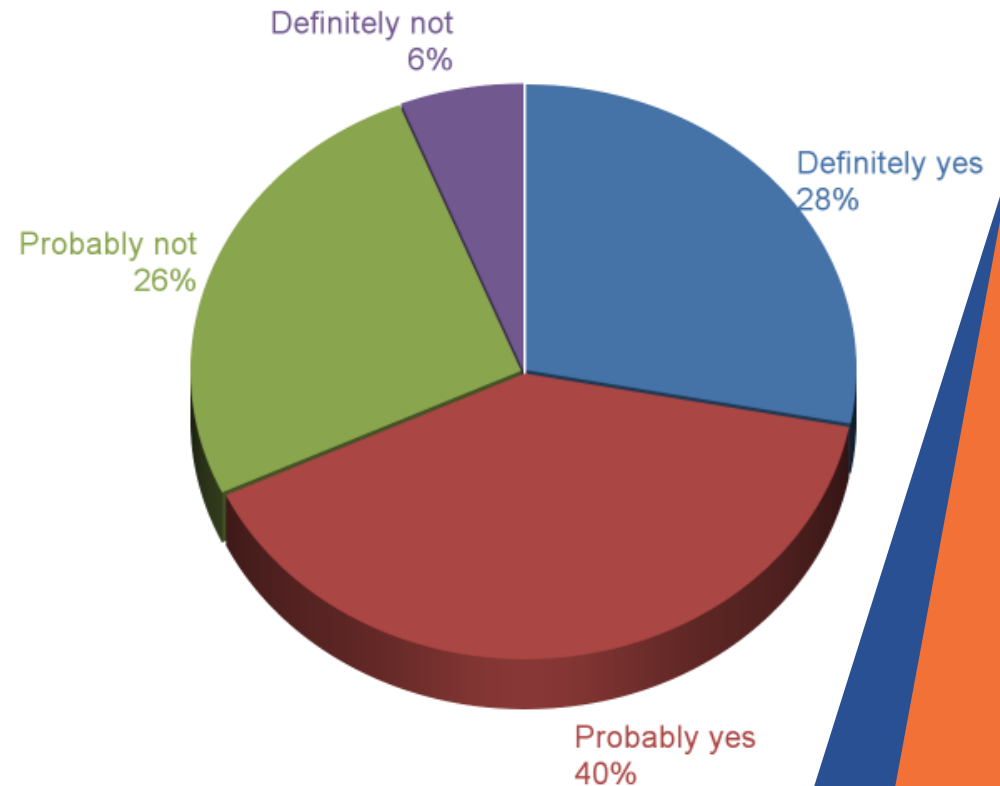
Overall Experience

- 70% Excellent or Good
 - 2018: 70%



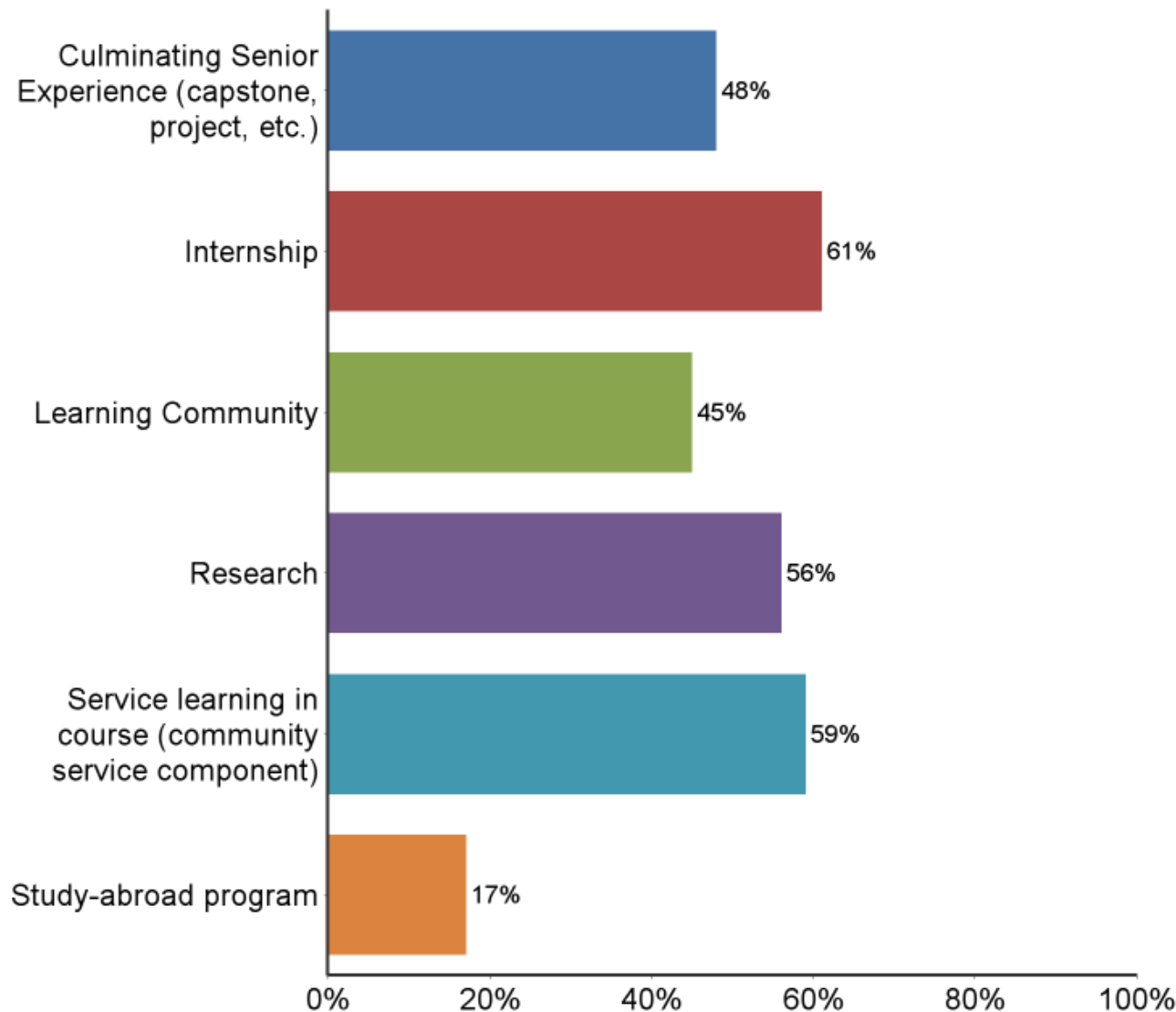
Choose Lincoln Again?

- 68% Definitely or Probably
 - 2018: 70%



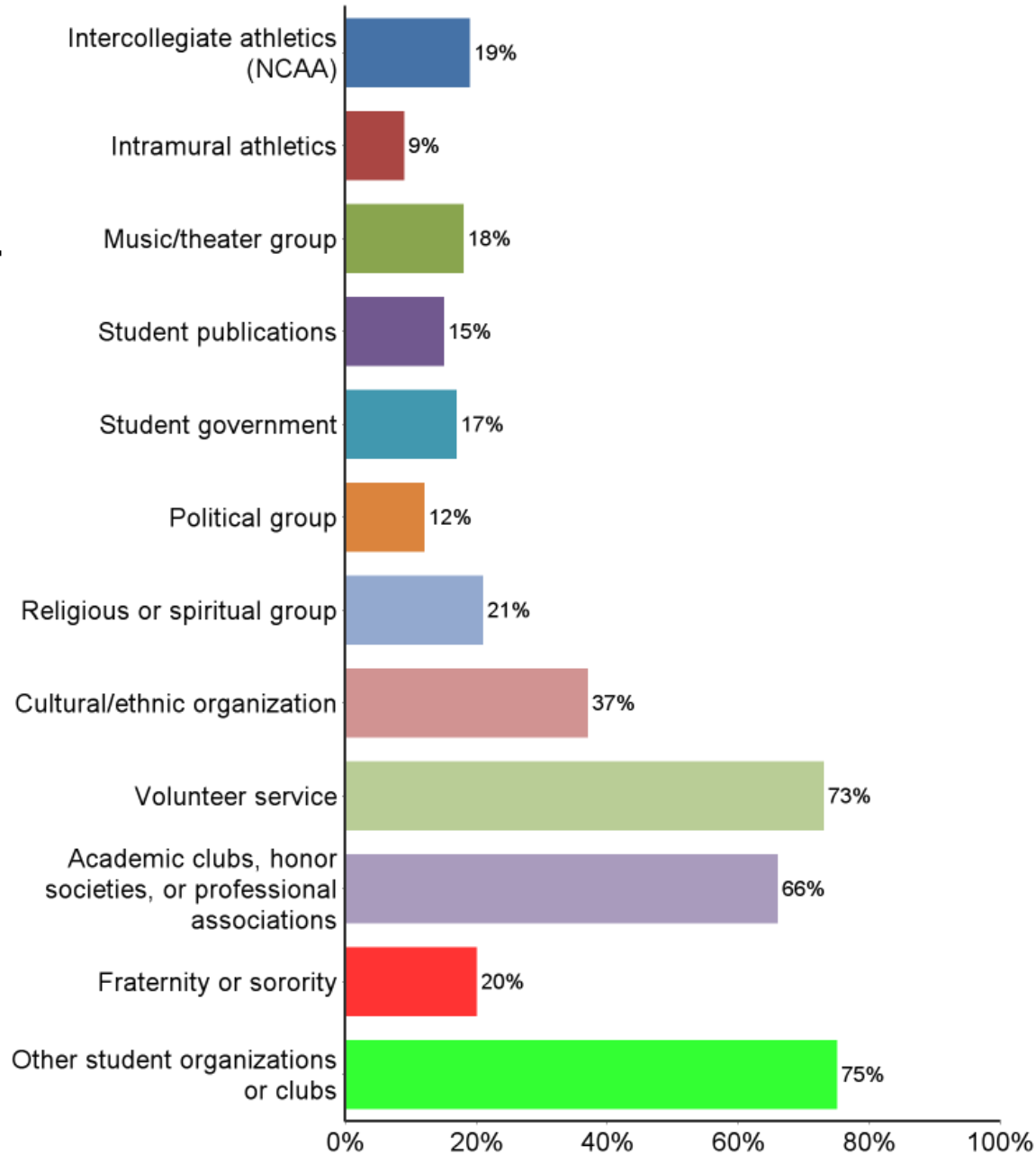
Participation in High Impact Practices (HIPs)

- 89 % participated in at least 1 HIP
 - 2018: 84%



Participation in Extracurricular Activities

- 93 % participated in at least 1 extracurricular activity
- 2018: 88%



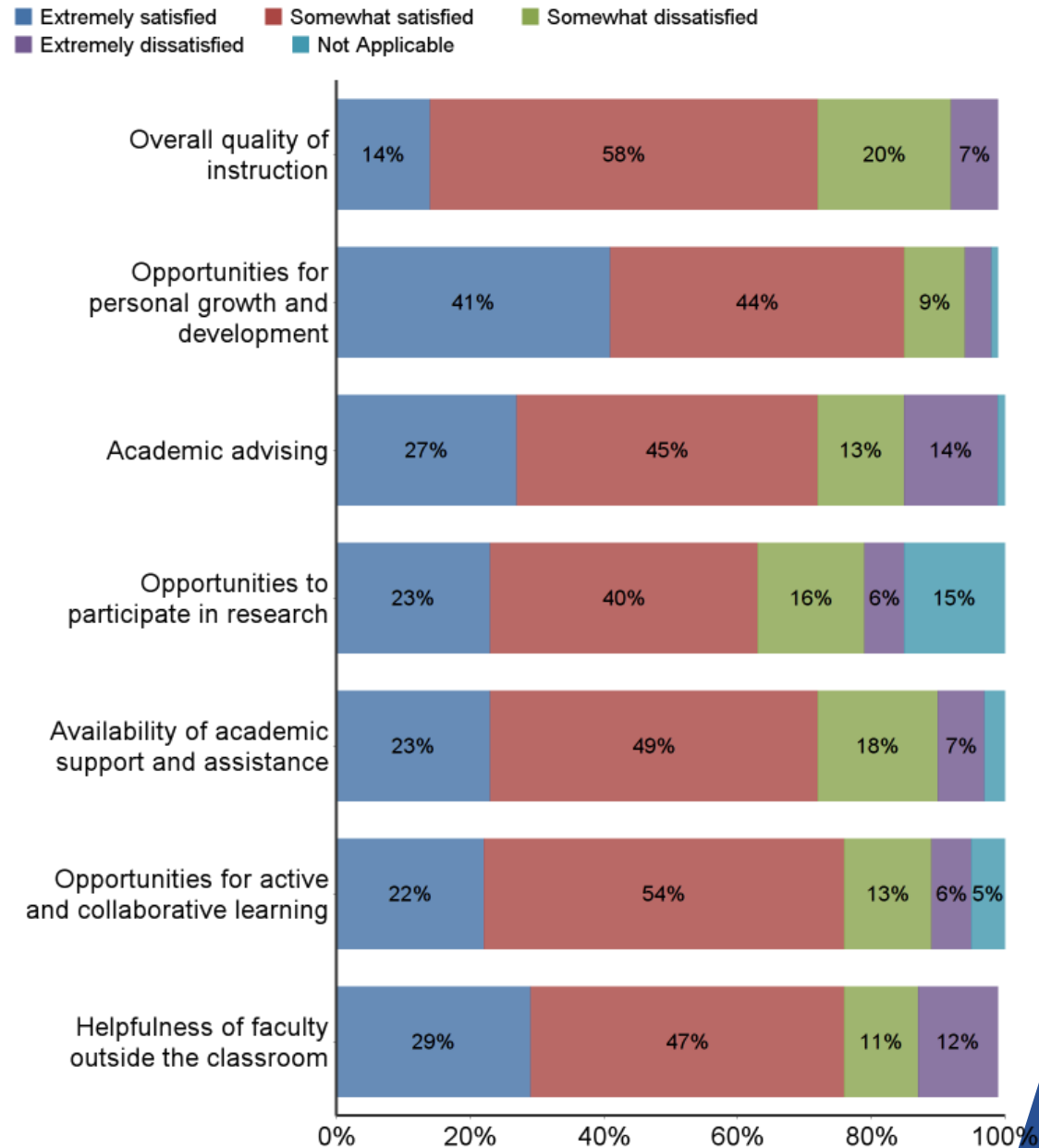
Satisfaction with Academic Topics

Highest for Extremely satisfied:

- Opportunities for personal growth and development: 41%
- Similar % & response for 2018: 39%

Highest for Extremely dissatisfied:

- Academic advising: 14%
- Same % & response as 2018: 14%



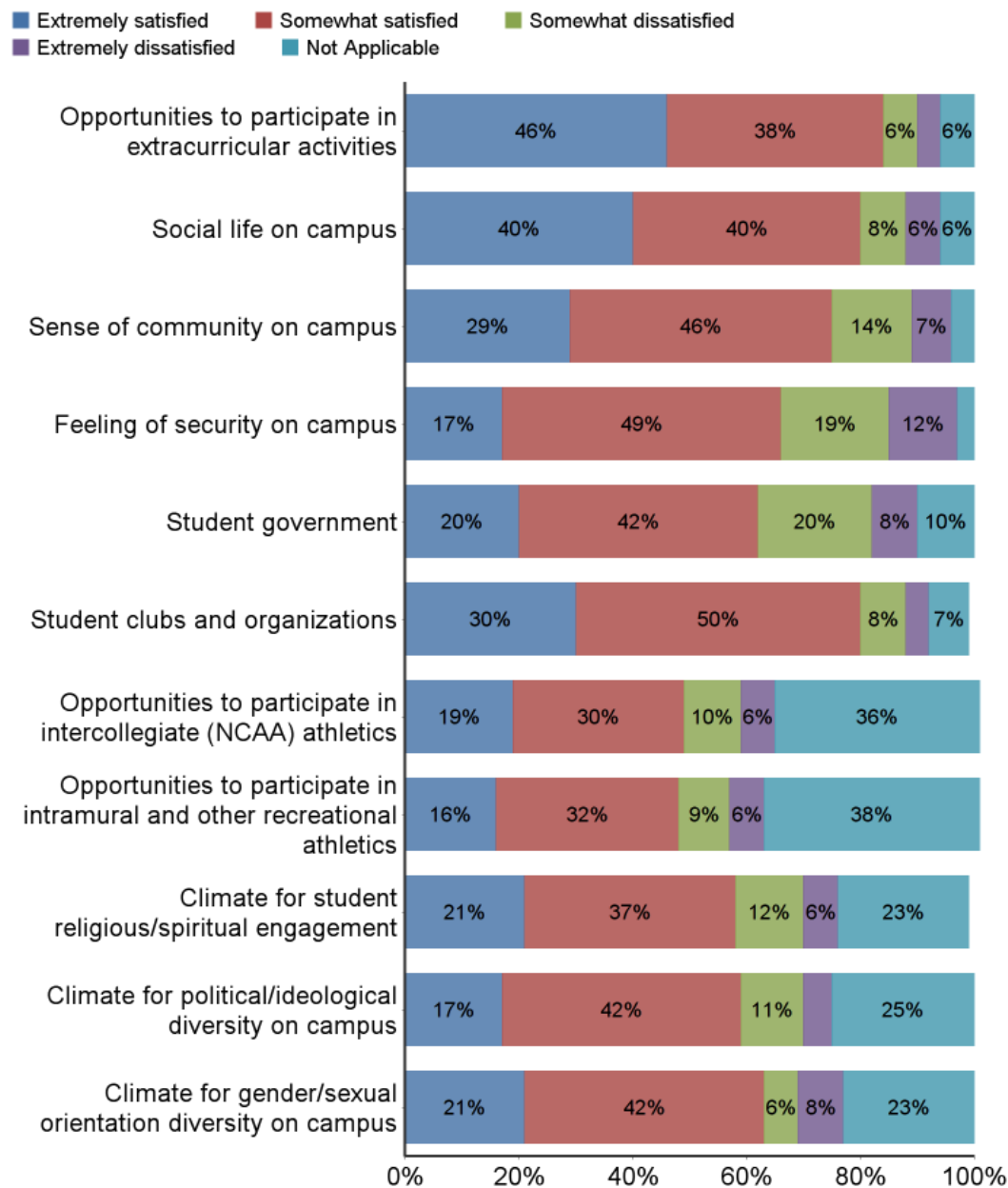
Satisfaction with Campus Life

Highest for Extremely satisfied:

- Opportunities to participate in extracurricular activities: 46%
 - 2018: 38%
- Social life on campus: 40%
 - 2018: 31%

Highest for Extremely dissatisfied:

- Feeling of Security on campus: 12%
 - 2018: Student Government-20%



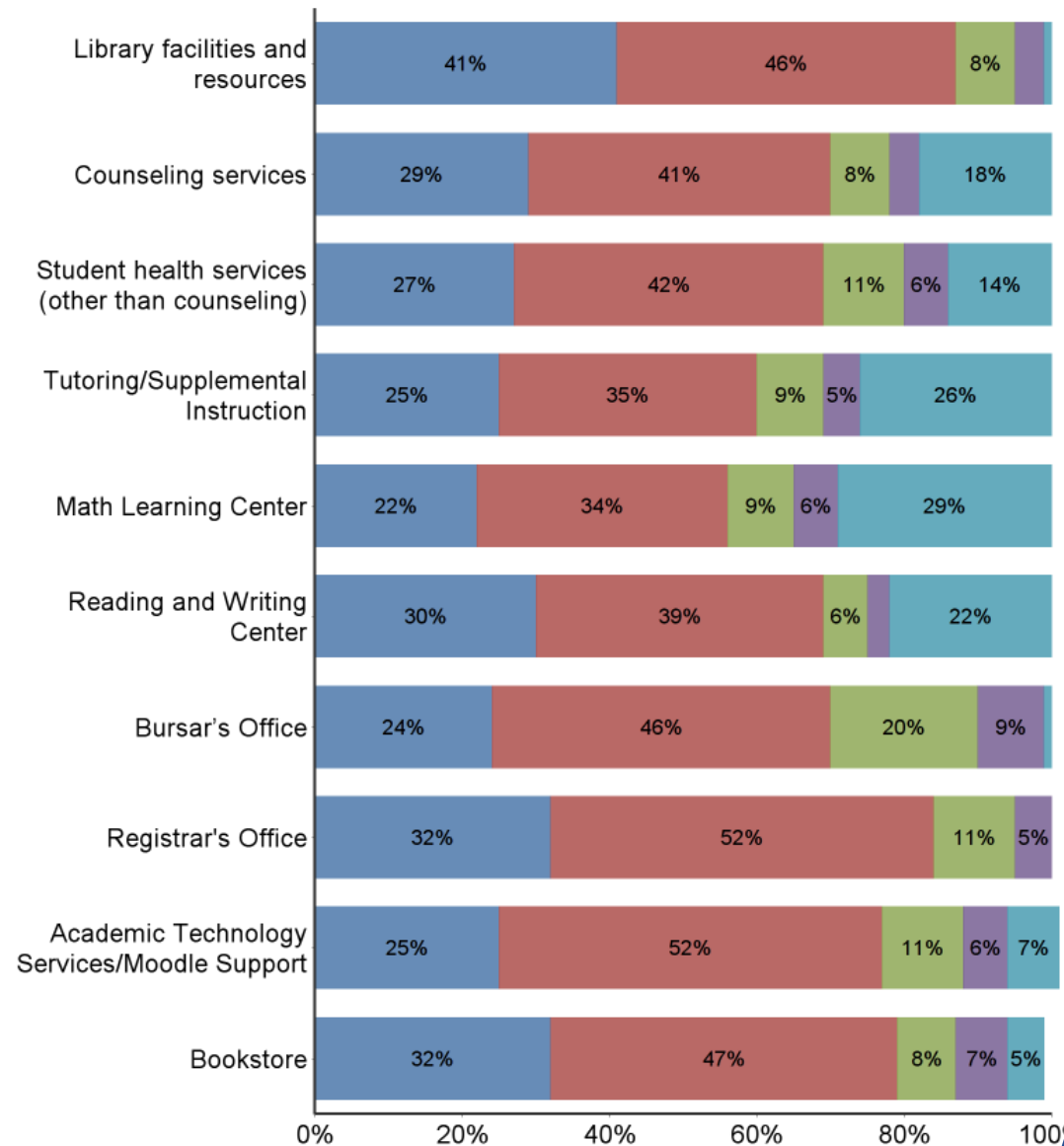
Satisfaction with Campus Life: Units/Offices

■ Extremely satisfied ■ Somewhat satisfied ■ Somewhat dissatisfied ■ Extremely dissatisfied
 ■ Not Applicable

Highest for Extremely satisfied:

- Library facilities: 41%
- Registrar's Office: 32%
- Bookstore: 32%
- Highest for 2018:
 - Library facilities: 37%
 - Reading and Writing: 34%
 - Registrar's Office: 30%

NOTE: Additional units are listed on next page

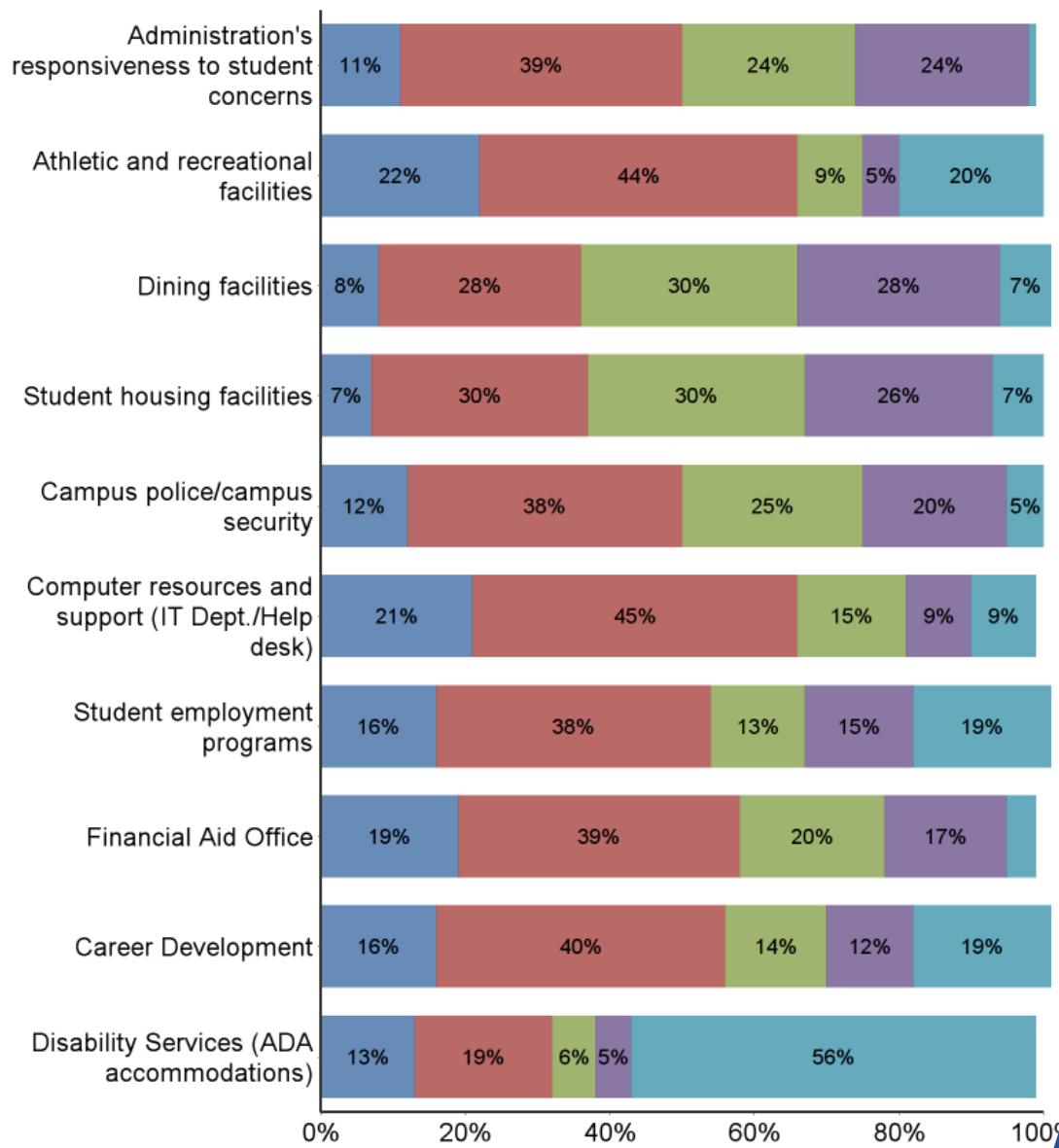


Satisfaction with Campus Life: Units/Offices (cont'd)

Extremely satisfied Somewhat satisfied Somewhat dissatisfied Extremely dissatisfied
Not Applicable

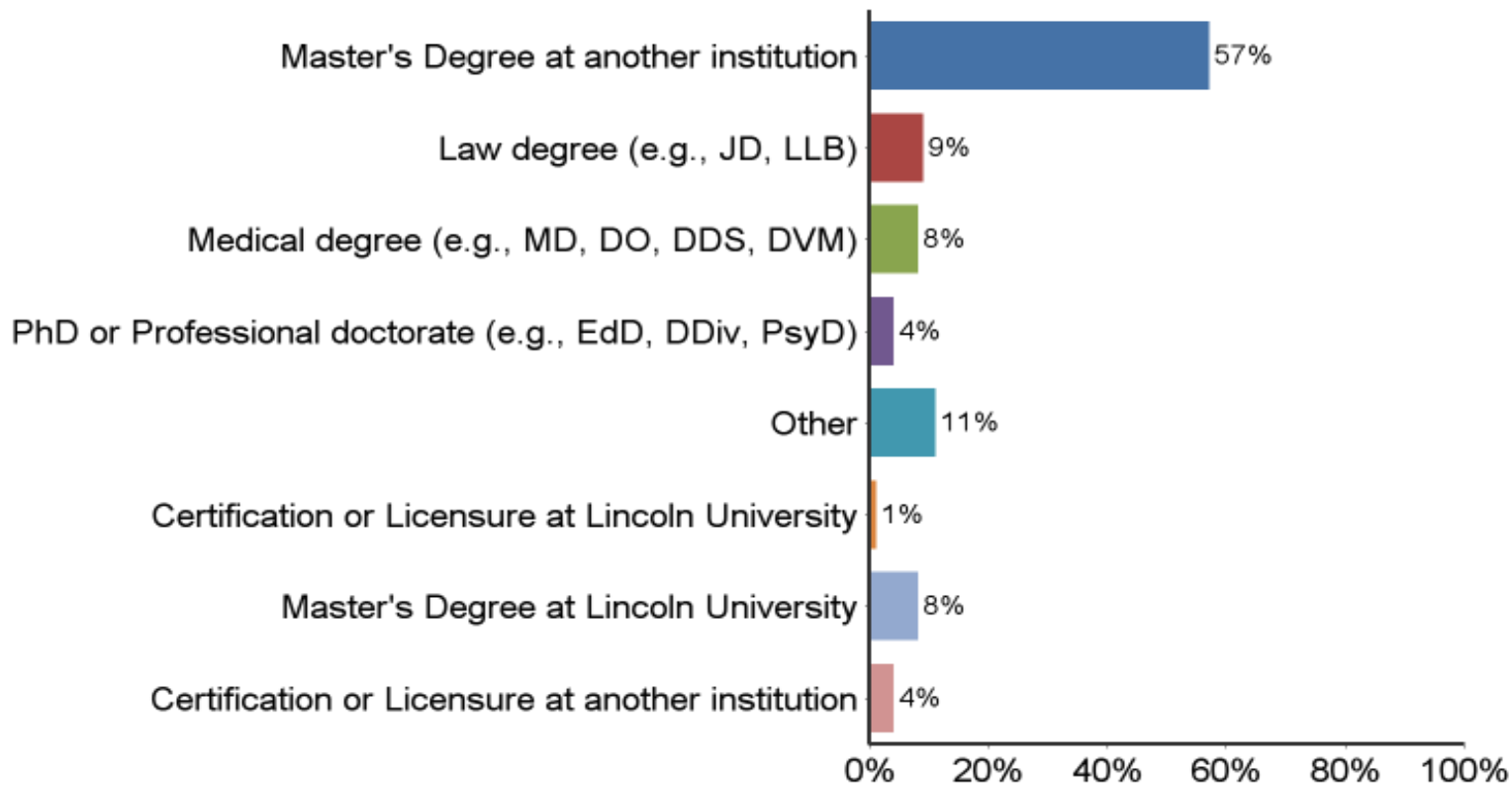
Highest for Extremely dissatisfied:

- Dining facilities: 28%
- Student housing: 26%
- Administration's responsiveness: 24%
- Campus police/security: 20%
- Highest for 2018:
 - Dining: 41%
 - Campus police/security: 28%
 - Student Housing: 26%
 - Administration's responsiveness: 25%



Education Plans beyond Graduation

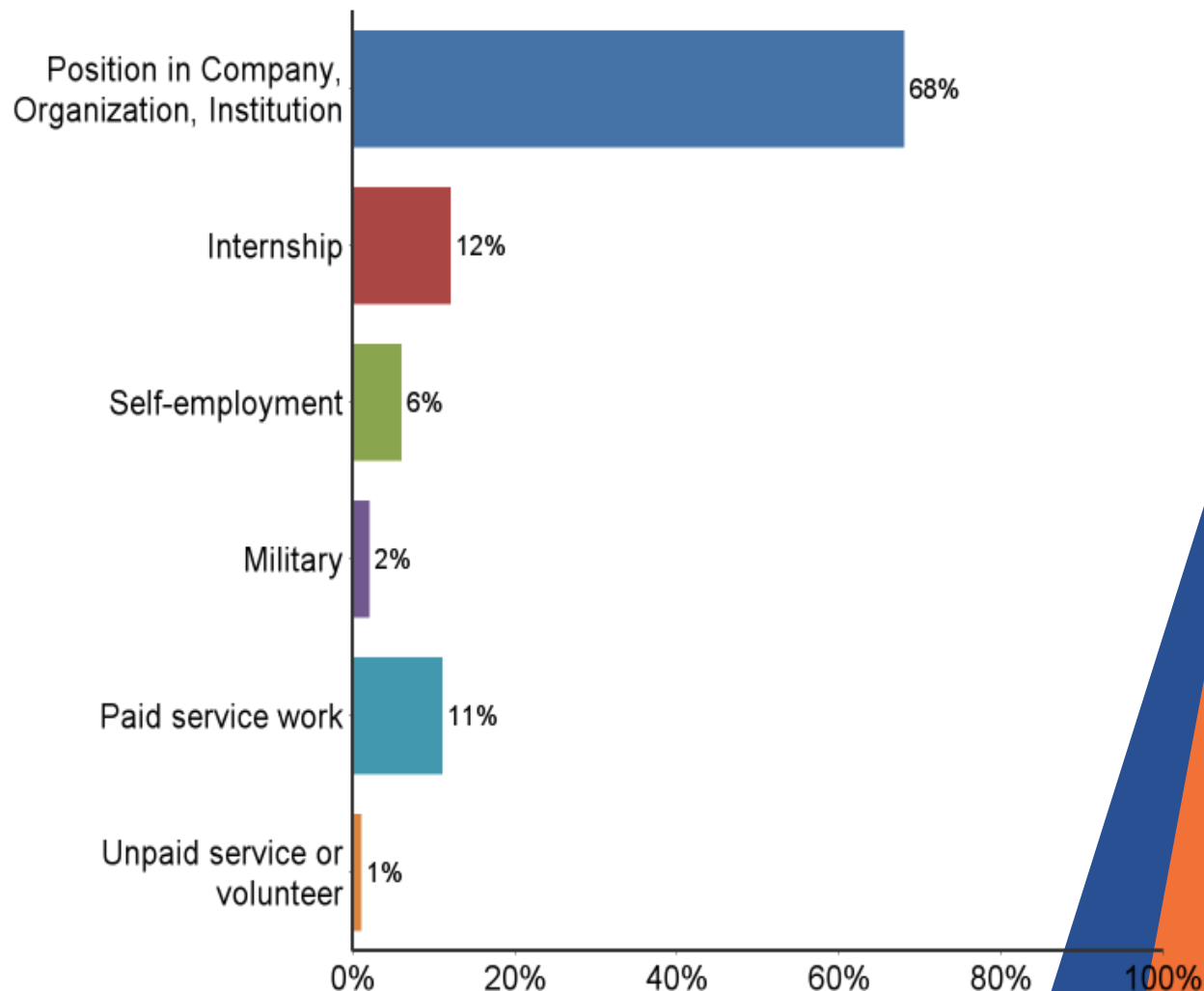
- 86% of respondents anticipate pursuing further education
 - 2018: 86%
 - For those anticipating further education, 57% plan on pursuing a Master's Degree
 - 2018: 59%



Employment Plans beyond Graduation

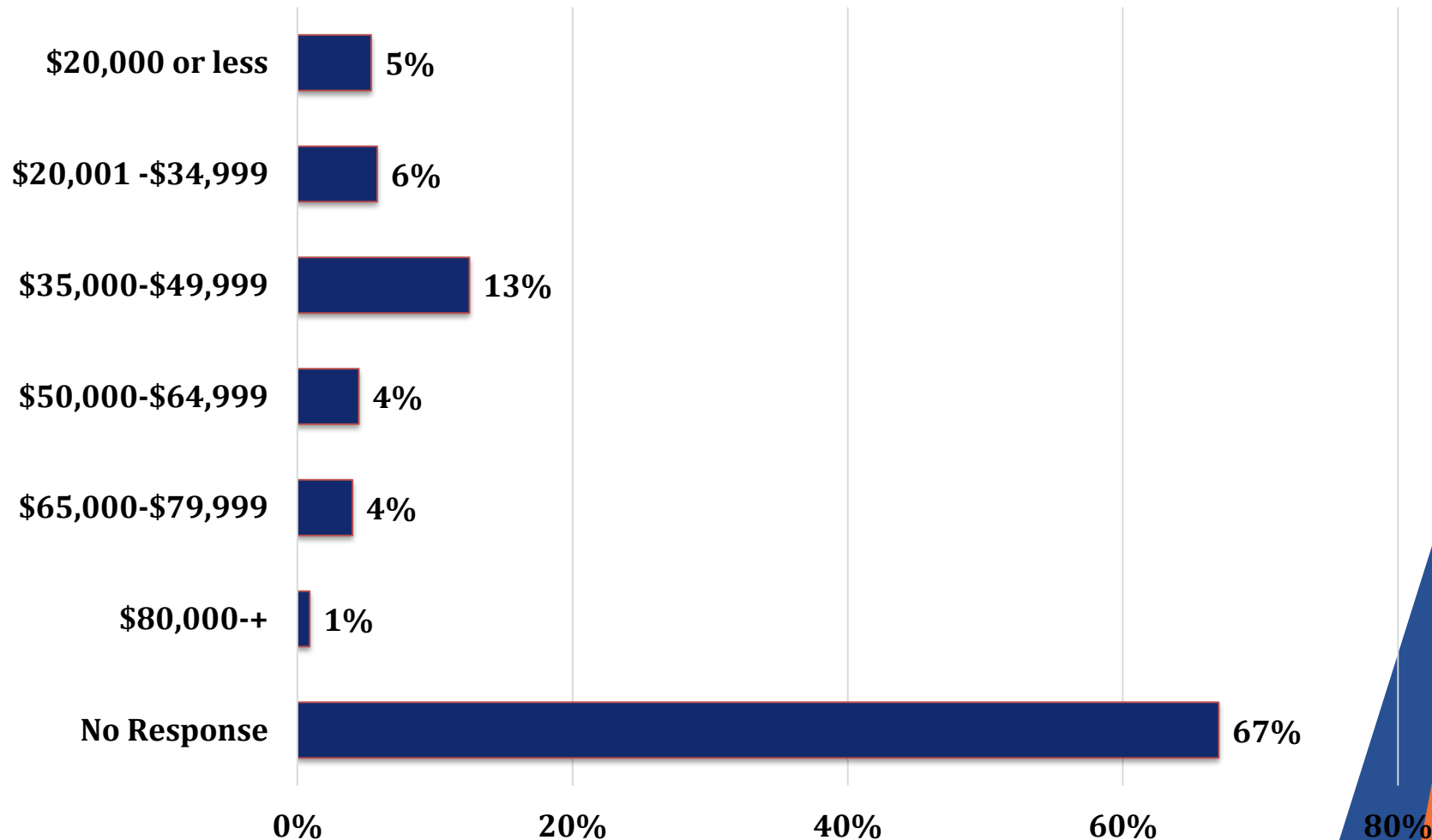
Respondents anticipate employment in the following:

- 97% anticipate working in the next year (full or part time, paid or unpaid)
 - 2018: 99%
- 21% have already accepted positions
 - 2018: 23%
- 20% are considering one or more specific offers
 - 2018: 24%



Employment Plans beyond Graduation

Annual Salary



Lincoln Community

Advice and assistance from the Lincoln University community:

- 75% indicate very helpful or somewhat helpful
 - 2018: 76%

Stay in touch with the Lincoln University community:

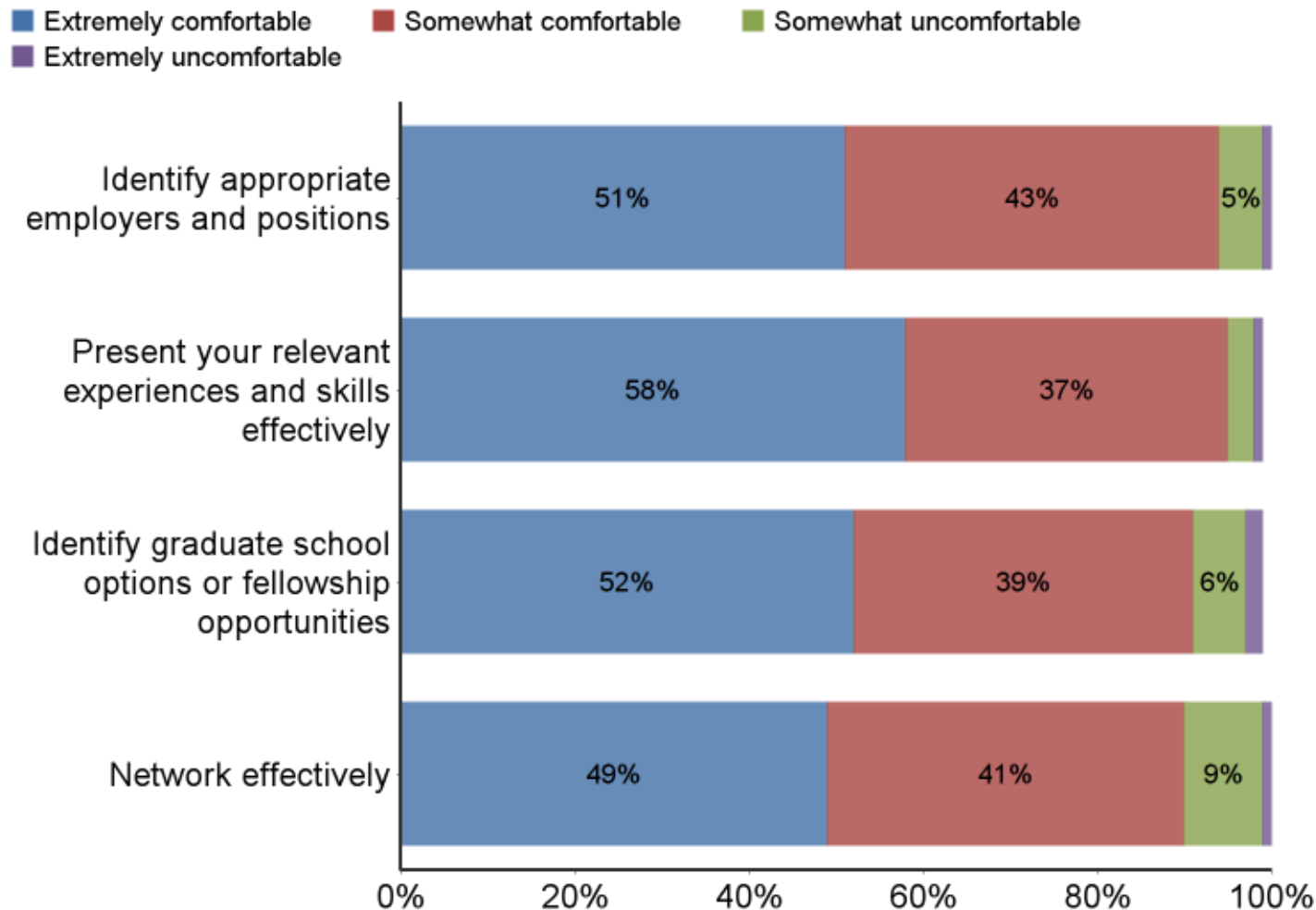
- 91% expect to stay in touch with faculty or staff
 - 2018: 89%

Lincoln Community know them well enough for a recommendation:

- 95% feel that 2 or more faculty members know them well enough for a recommendation
 - 2018: 97%

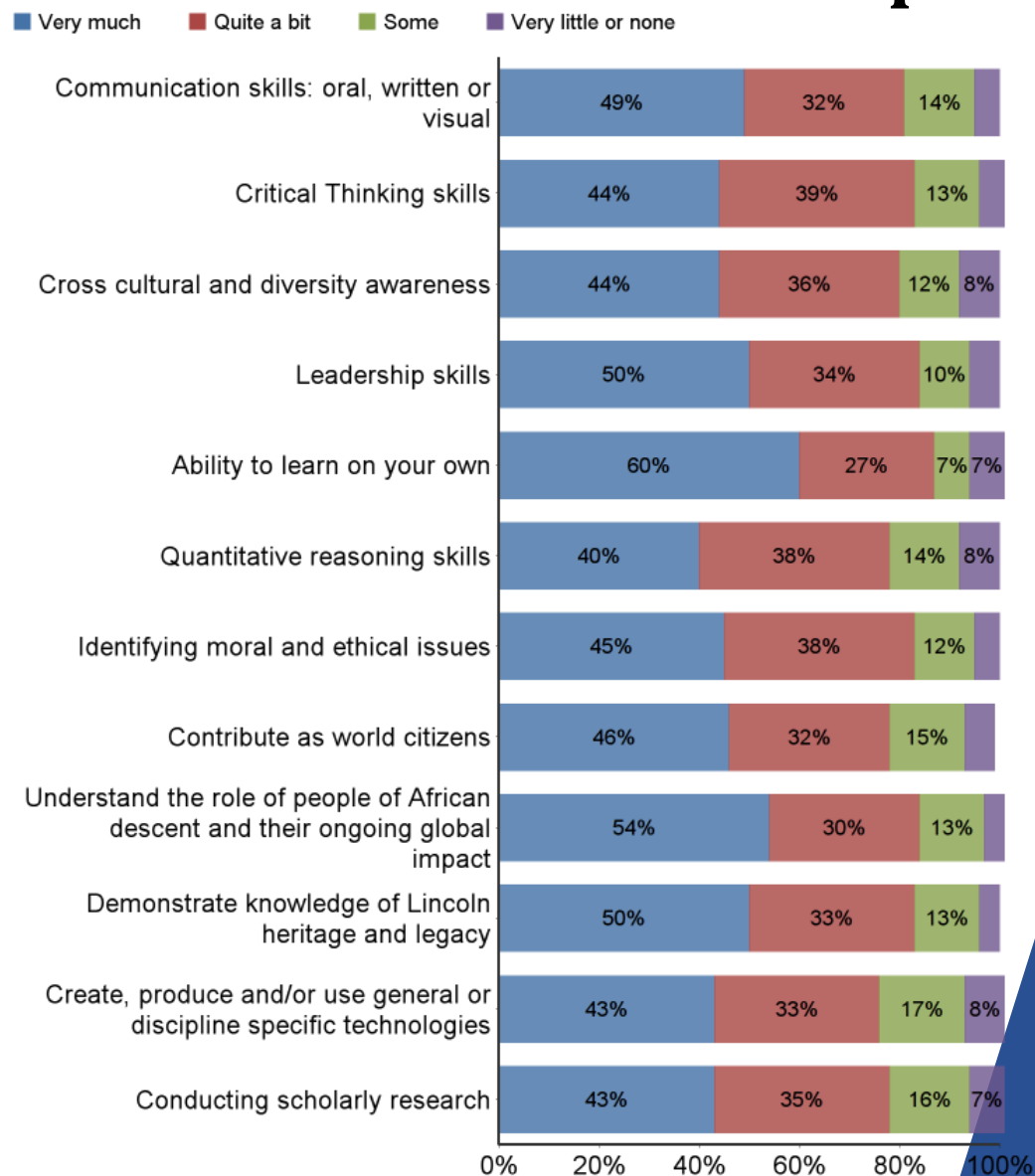
Networking/Identifying Opportunities

- Approximately 50% feel Extremely comfortable to...
 - 2018: approximately 50% for all responses



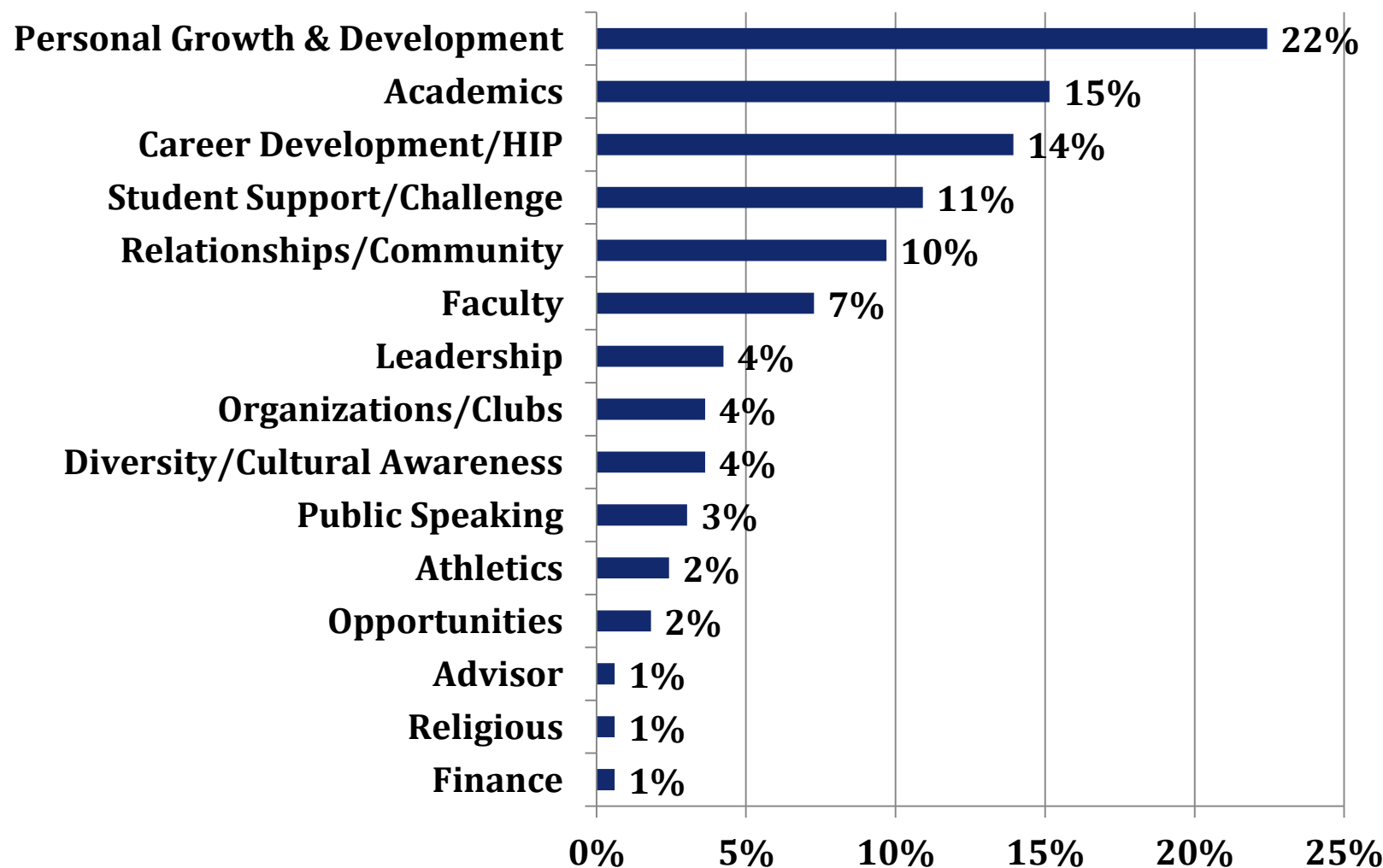
How has your experience at Lincoln contributed to your Knowledge, Skills and Personal Development?

- 81% indicated experience at Lincoln contributed very much or quite a bit to their knowledge, skills and personal development
 - 2018: 79%
- The knowledge, skills, and personal development topics assessed in this survey are directly correlated with Lincoln University's Institutional Learning Outcomes (ILOs)



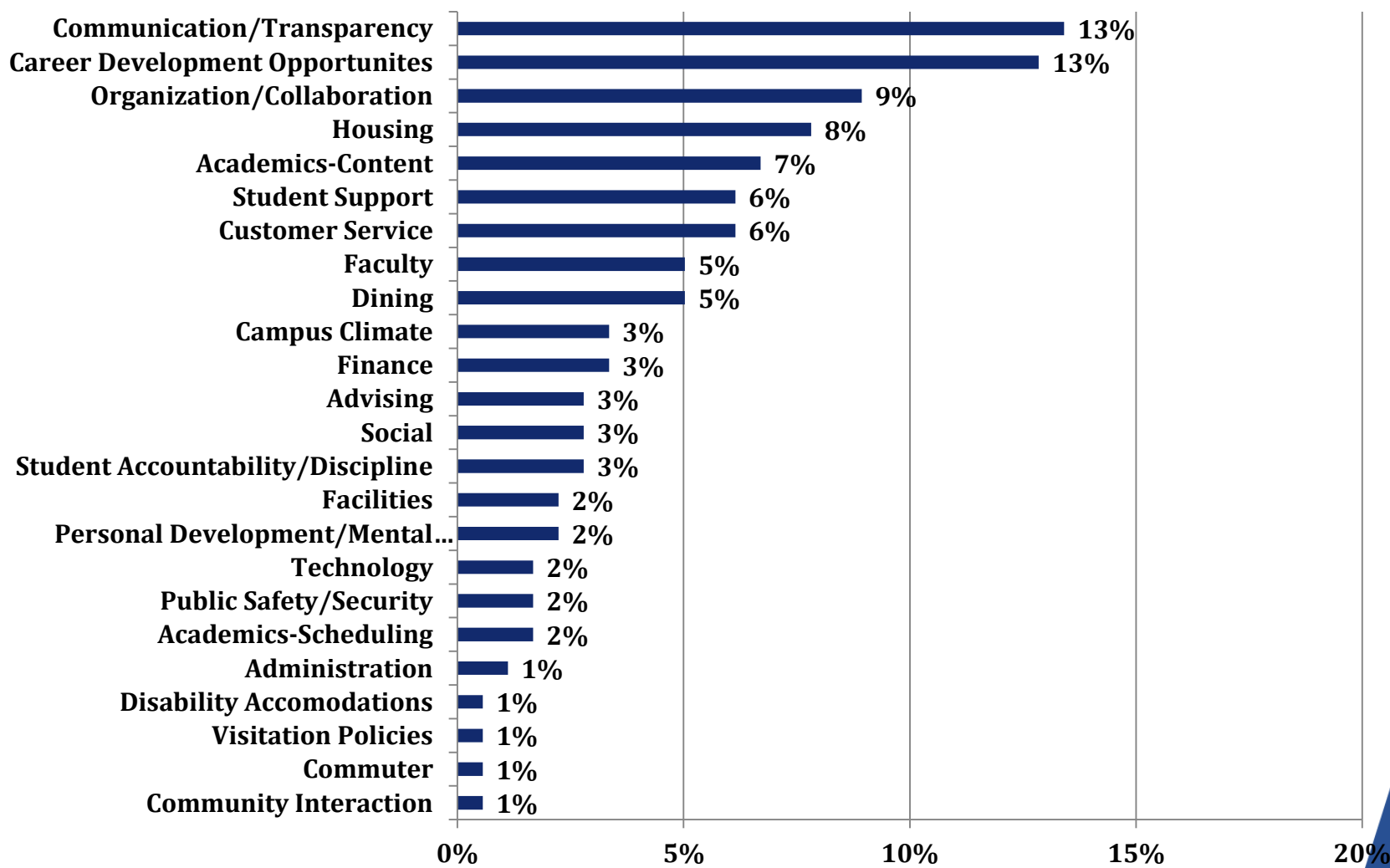
What is the most important outcome of the Lincoln experience?

- 40% provided over 160 comments concerning:



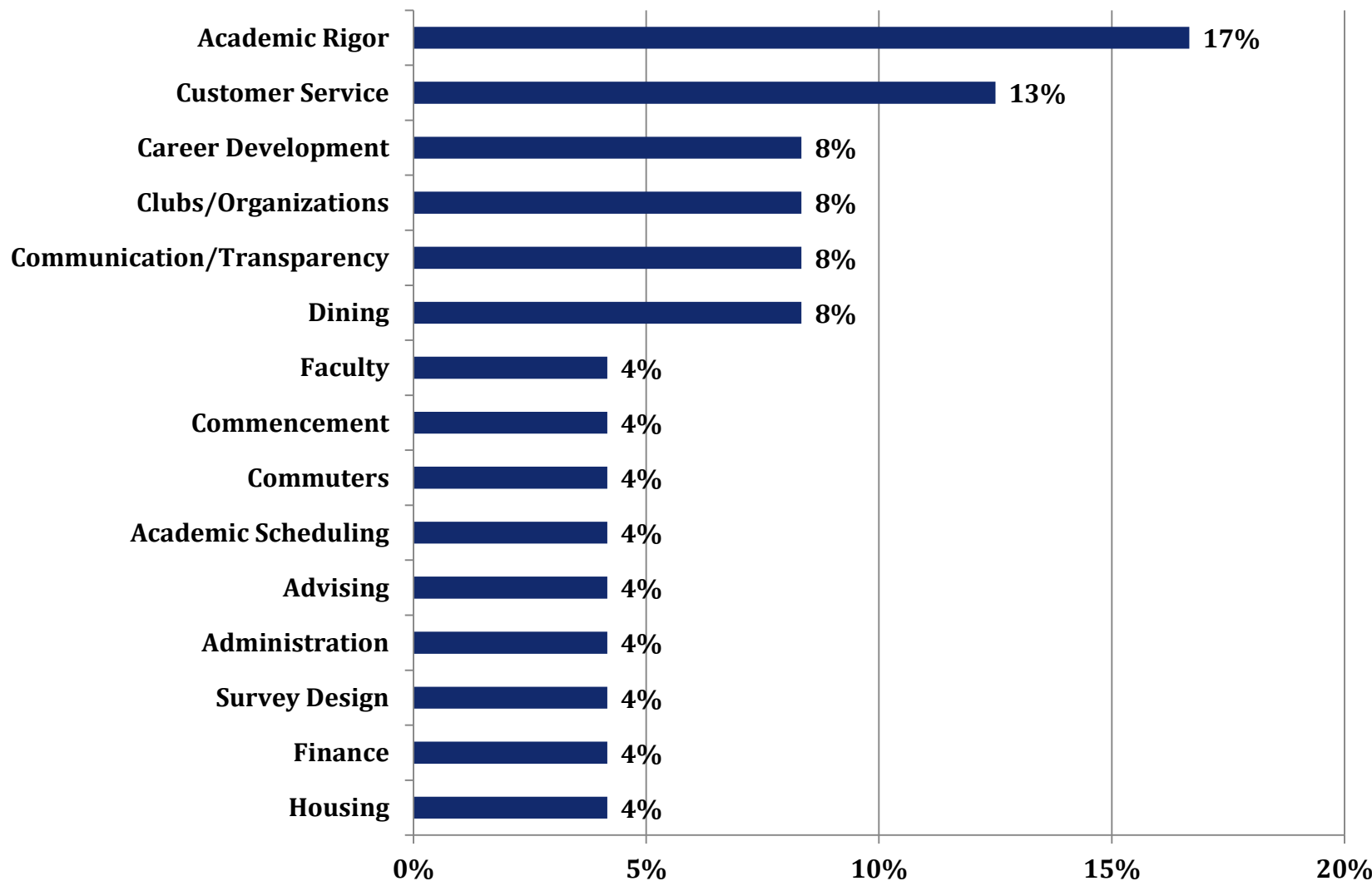
What can be done to improve the Lincoln undergraduate experience?

- 58% provided over 170 comments concerning:



Additional Comments

- 9% provided 24 responses concerning:



Conclusions & Recommendations

Accolades:

- Similar to 2018 Responses, most respondents:
 - Indicate a positive academic experience and would choose Lincoln again
 - Have employment plans and/or plan to pursue additional education
 - Indicate the Lincoln community have provided guidance and know them well enough for a recommendation
 - Plan to stay in touch with the Lincoln community
 - Feel extremely or somewhat comfortable with networking and identifying opportunities
 - Lincoln has contributed very much or quite a bit to their knowledge, skills and personal development
- Participation in High Impact Practices and Extracurricular Activities is 5% higher than 2018
- Respondents are Extremely Satisfied with:
 - Personal growth and development continues to be highest and is 2% higher than 2018
 - Social life continues to be second highest and is 9% higher than 2018
 - Library facilities, Registrar's office and Reading/Writing Center continue to remain high (at or over 30%); Additionally in 2019, 32% are extremely satisfied with the Bookstore (added in 2019 survey)

Conclusions & Recommendations (cont'd)

Areas of Improvement:

- Respondents are Extremely Dissatisfied with:
(2018->2019 response)
 - Academic Advising continues to be highest for Academic Topics: 14%->14%
 - Feeling of security on campus continues to remain high: 13%->12%
 - Dining continues to remain highest for campus life but % decreased: 41->28%
 - Student housing (26%->26%), Campus Security (28%->20%) and Administration's responsiveness (25%->24%) continue to remain high for campus life but % have remained the same or decreased
- Respondents comments indicate that improvement is recommended for:
 - Communication/transparency
 - Career development opportunities
 - Organization/collaboration
 - Student housing



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Questions?

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